



CLINICAL MASSAGE THERAPY

Acute and Chronic Pain Management

Core Membership

Account Holder: _____ Date: _____

Terms and Conditions

1. Memberships are billed monthly at a rate of \$95.00. Memberships must remain active for a minimum of 3 billing cycles.
2. Members are required to keep an active card on file for monthly billing and for fees incurred due to late cancellations or no call/no shows.
3. Upon each billing cycle, a member will receive one credit for one 45-minute treatment.
4. Membership payment is debited automatically on the date of sign-up and recurs on the same day each month until canceled.
5. While a Membership is active, unused credits roll over to the next billing cycle and do not expire.
6. An active member may purchase additional credits for themselves at the rate of \$95.00 per 45-minute treatment.
7. Members may pause their Membership billing for a period of 90 days once every 12 billing cycles by sending an email to Admin@cmtca.org. After the 90 days the pause will expire and the membership payment will automatically resume.
8. During a membership pause membership rates, credits, and benefits will not be available for use.
9. The member may purchase or transfer a credit for friends and family at membership rate once every 6 months.
10. Any credit on a member's account is redeemable for Treatment Only and is not redeemable as cash or store credit.
11. Add-Ons that are provided at no additional charge *may* include:
 - a. Hot Stones
 - b. Heat Therapy
 - c. Cold Stones
 - d. Cold Therapy
 - e. Aromatherapy
 - f. Cupping
 - g. In-House Ointments
12. Cancellations must be made at least 24 hours before your scheduled appointment. Cancellations made less than 24 hours before a scheduled appointment will incur a late-cancellation fee of \$40 for every 45-minute treatment scheduled and will be charged to the card on file.
13. Cancellation fees may be waived **one time per year** due to sickness or emergency circumstances.
14. If a member does not call to cancel before their scheduled start time and does not arrive they will forfeit a credit, if available, or the scheduled service will be charged to the card on file.

If the card on file is declined, the account will be in billing error and the membership becomes inactive. The member will need to correct the error and reactivate their account within 30 days or the membership will be canceled.

15. Members are required to notify Clinical Massage Therapy of changes in their contact and billing information. Members may do so by phone or by emailing Admin@cmtca.org
16. All clients under 18 years of age must have written parental consent to receive treatment.
17. After completing 3 billing cycles a Membership may be canceled by providing written notice by email to Admin@cmtca.org. The member agrees to provide a cancellation notice within a minimum of 3 business days prior to their next billing date.
18. Payments or credits purchased before a cancellation in writing or with less than 3 days notice are non-refundable.
19. Upon cancellation of a membership, the client has 60 days to redeem unused credits before they expire.
20. Memberships are non-transferable.
21. Insurance billing services are not included with this Membership. Should a member obtain verification of coverage for medical massage the membership contract will be voided.
22. Clinical Massage Therapy reserves the right to cancel memberships, change clinic rules, regulations, and pricing at any time upon providing a 30 day notice.

I authorize Clinical Massage Therapy to charge my card on file per the terms listed above.

Initial: _____

Cardholder Name (Print) _____

Signature: _____ Date: _____

Representative: _____ Date: _____