



# CLINICAL MASSAGE THERAPY

Acute and Chronic Pain Management

## Companion Membership

Primary Account Holder: \_\_\_\_\_ Companion: \_\_\_\_\_

### Terms and Conditions

1. Memberships are billed monthly, for a minimum of 3 months beginning on the date of purchase at the rate of \$109.00.
2. One credit will be given per billing cycle redeemable for one 60-minute treatment.
3. Membership dues are paid by automatic electronic payments (charged to the **primary account holder's** credit or debit card) starting on the date of sign-up and will recur until canceled.
4. Companion members are required to use a credit or debit card in their own name to make any additional purchases or to render payment for any fees.
5. While a Membership is active, unused credits roll over to the next billing cycle.
6. While a Membership is active, the member or assigned companion may purchase additional credits for themselves at the rate of \$109.00.
7. While a membership is paused, a membership is considered inactive and membership rates, credits, and benefits will not be available for use.
8. The Member may pause their Membership for a period of 90 days once every 12 months with written notice delivered in person or via email to Admin@cmtca.org. After 90 days active Membership payment resumes.
9. The Primary Account Holder may change the assigned companion once every 12 months beginning at time of enrollment by filling out the Companion Change Form.
10. The Primary Account Holder may purchase credits for non-companion friends and family at the Membership rate twice every 12 months.
11. Any credit on a member's account is redeemable for Treatment only and is not redeemable as cash or store credit.
12. Add-Ons that are provided at no additional charge may include:
  - a. Hot Stones
  - b. Heat Therapy
  - c. Cold Stones
  - d. Cold Therapy
  - e. Aromatherapy
  - f. Proassage®
  - g. Biofreeze®
  - h. Cupping
13. Members are asked to arrive 10 minutes before your scheduled appointment time to prepare for a full Treatment.

14. You may cancel your appointment without charge with a 24-hour notice preceding your scheduled Treatment.
15. Same day cancellations will incur a late cancellation fee of \$40 for every 60 minutes of treatment scheduled. This fee will be charged to the card on file.
16. Cancellation fees may be waived **once per year** due to sickness or emergency events.
17. If a member does not call or show up for their scheduled treatment the member will lose a credit if available, or be charged the full member rate for the scheduled service. This fee will be charged to the card on file.
18. If the payment for membership dues are declined, a billing error will occur. The member will have 10 days to correct a billing error before their membership will be canceled. Upon cancellation a membership becomes inactive and the client has 60 days to redeem unused credits. After 60 days any remaining credits are forfeited.
19. Members are required to notify Clinical Massage Therapy of changes in their billing information three days prior to the next scheduled billing date. Members may do so by phone or by emailing Membership@cmtca.org
20. Members are required to notify Clinical Massage Therapy of any changes in address, email, or phone number.
21. All clients under 18 years of age must have written parental consent to receive treatment.
22. This Membership may be canceled by providing written notice, in person or by email to Admin@cmtca.org. The member agrees to submit cancellation by a minimum of 10 days prior to the next billing date in order to avoid their next scheduled payment.
23. Payments made after a cancellation with less than 10 days notice are non-refundable.
24. Upon cancellation of a membership, the client has 60 days to redeem unused credits. After 60 days any remaining credits are forfeited.
25. Memberships are non-transferable.
26. Insurance billing services are not included with this Membership. Should a member obtain verification of coverage for medical massage, Clinical Massage Therapy will pause or cancel the Membership depending on a member's individual circumstances.
27. All members agree to follow clinic rules and regulations including Treatment Terms & Conditions and accept that Clinical Massage Therapy has the right to refuse or discontinue Membership to any member for any reason.
28. Clinical Massage Therapy reserves the right to change clinic rules, regulations, and pricing at any time upon providing reasonable notice.

I authorize Clinical Massage Therapy to charge my card on file per the terms listed above.

Initial: \_\_\_\_\_

Cardholder Name (Print) \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Representative: \_\_\_\_\_ Date: \_\_\_\_\_